

Responsible Business Statement

We embrace our responsibility for environmental leadership and are committed to ensuring our environmental practices and sustainability principles form a core part of our business strategy. We have an established an Environmental Impact Team that oversees our environmental and social performance commitment through these three pillars; Our People, Our Culture and Our Environment.

Our People

• We are dedicated to providing a harmonious and fair working environment with real and equal opportunities for all in which no form of intimidation or discrimination exists. We adhere to the policies outlined in the Dalata Responsible Business Framework of; training and career development, diversity and inclusion, labour standards and human rights. The growth of our people is an essential element of the sustainable development of our hotel. We continue to promote the health and well being of our people and provide both virtual and physical support systems.

Our Culture

- Customers
 - Our objective is to continuously improve our customers' experience at every stage of their journey with the hotel; from the moment they think about booking to departure. We track all of our feedback to help us understand our customers and to gain a better insight into expectations in all areas of our hotel.
- Communities
 - We aim to be a sustainable business where social and environmental considerations are part of the culture and integrated in the way we run our hotel and how we buy our goods and services. We actively partake in community initiatives with the belief that our reputation and economic growth are inextricably linked to the health of the environment and positive contribution we make to the community we operate in.
- Suppliers
 - We support local when selecting our suppliers and request environmental responsibility statements. Ensuring
 adherence of the Dalata Supplier Code of Conduct; promoting ethical conduct in the workplace, safe working
 conditions in our supply chain, the treatment of persons with respect and dignity, and environmentally
 responsible practices. We train all of our people in our Anti-Bribery and Corruption policy, Anti-Money
 Laundering Policy and Modern Slavery Policy and statement.

Our Environment

- Our team recognize the significance of global climate change and we are committed to minimising our impact on the environment. All of our energy is supplied from 100% renewable sources. We have a Building Management System installed and measure consumption of our water, gas and electricity on a weekly basis to utilize this information in training to support the reduction of our carbon footprint. We have implemented preventive maintenance programmes within the hotel to ensure the efficient operation and energy usage of equipment and water.
- We consistently review our waste management procedures to ensure we segregate our waste effectively. We have eliminated plastic straws from our hotel and all of our coasters, takeaway cups and napkins are biodegradable. Our food waste is treated by anaerobic digestion, converted to biomethane and agricultural fertiliser and we will continue to divert all of our waste away from landfill.





